



# INTERNET SERVICE

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## **High Speed (Hardwired) Internet Access**

### **10 MBPS Burstable to 50 MBPS**

#### **Policies:**

- The RBC Convention Centre Winnipeg is the sole provider of hardwired high speed internet in the facility.
- Each paid connection is to be used by one computer only.
- No connection can be resold.
- Splitting of each connection for additional computers is subject to an additional charge of \$90.00 per connection.
- Customer installed equipment is not allowed to provide wireless internet access from a hard-wired connection.
- We cannot guarantee performance if running **Windows XP**.
- Other charges may be incurred if the above policies are not followed.

#### **Cost of each computer connection:**

Primary Single Line – Per Line – Per Event Duration	\$275.00 plus applicable taxes
Additional Computer (Switch/Split Line) – Per Computer, Per Event Duration	\$ 90.00 plus applicable taxes

- Additional computers must be in the same room as the primary connection.
- User name and password will be provided by the RBC Convention Centre Winnipeg.
- Report any internet issues to our IT personnel immediately at (204)957-4518.
- Services installed but not used will not be refunded.

## **High Speed (Wireless) Internet Access – TELUS Wi-Fi**

### **Free and friendly**

1. Turn Wi-Fi on
2. Select the #TELUS network
3. Open a browser
4. Enter you email
5. Accept terms and click Submit
6. Happy browsing

**Special Programing** costs such as creation of VLAN's may result in additional charges. A minimum **\$250.00** charge may apply.

Support service is available from 8:30 a.m. – 4:30 p.m., Monday through Friday at 204-956-1720.

## INTERNET SERVICE ORDER FORM

Complete and forward this order form, allowing at least 7 days notice, to ensure installation of service by date required.

RBC Convention Centre Winnipeg,  
 Attention: Mary Fehr  
 Telephone: (204) 957-4538      Fax: (204) 957-4576  
 Email: [maryf@wcc.mb.ca](mailto:maryf@wcc.mb.ca)

Event: \_\_\_\_\_ Event Date: \_\_\_\_\_  
 Company Name: \_\_\_\_\_  
 Contact: \_\_\_\_\_ Telephone: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 City/Province: \_\_\_\_\_ Postal Code: \_\_\_\_\_  
 Email: \_\_\_\_\_ Floor / Booth #: \_\_\_\_\_

Description	Quantity	Booth Number	Cost	Total Cost
# of Primary Ethernet Jacks			\$275.00 each	\$
# of Additional Jacks:			\$90.00 each	\$
Is connection for a P.O.S. Machine?      Yes _____ No _____				
Special Programing: Costs such as creation of VLAN				
Internet Questions? Contact our IT Department at (204) 957-4518			Sub Total	\$
			Provincial Sales Tax (8%)	\$
			GST Reg. #R121426019 (5%)	\$
			<b>TOTAL</b>	\$

**If paying by credit card, please specify:**

CREDIT CARD NO: \_\_\_\_\_ EXPIRY DATE: \_\_\_\_\_

CARD HOLDERNAME: \_\_\_\_\_ CARDHOLDER SIGNATURE: \_\_\_\_\_