



# INTERNET SERVICE

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## High Speed (Hardwired) Internet Access

### Policies:

- The RBC Convention Centre Winnipeg is the sole provider of hardwired high speed internet in the facility.
- Each paid connection is to be used by one computer only.
- No connection can be resold.
- Splitting of each connection for additional computers is subject to an additional charge of \$90.00 per connection.
- Customer installed equipment is not allowed to provide wireless internet access from a hard-wired connection.
- Other charges may be incurred if the above policies are not followed.

### Cost of each computer connection:

- Primary Vlan connection – Per Line – Per Event Duration \$600.00 plus applicable taxes
  - Contact (204)957-4518
- Primary Single Line – Per Line – Per Event Duration \$300.00 plus applicable taxes
- Additional Computer (Switch/Split Line) – Per Computer, Per Event Duration \$100.00 plus applicable taxes
- Additional computers must be in the same room as the primary connection.
- Report any internet issues to our IT personnel immediately at (204)957-4518.
- Services installed but not used will not be refunded.

## High Speed (Wireless) Internet Access – TELUS Wi-Fi

### Free and friendly

- Turn Wi-Fi on
- Select the #TELUS network
- Open a browser
- Enter your first and last name, email
- Accept terms and click Submit
- Access your email within 10 minutes
- Click “Confirm your guest account” in message from TELUS
- Happy browsing

Support service is available from 8:30 a.m. – 4:30 p.m., Monday through Friday at (204)-956-1720.  
Charges may apply @ \$90.00/hr.

For Special network configurations or programming, call (204)957-4518 for pricing and availability.

Effective July 1, 2017

## INTERNET SERVICE ORDER FORM

Complete and forward this order form, allowing at least 7 days notice, to ensure installation of service by date required.

RBC Convention Centre Winnipeg,  
 Telephone: (204) 957-4538 Fax: (204) 957-4576  
 Email: [services@wcc.mb.ca](mailto:services@wcc.mb.ca)

Event: \_\_\_\_\_ Event Date: \_\_\_\_\_

Company Name: \_\_\_\_\_

Contact: \_\_\_\_\_ Telephone: \_\_\_\_\_

Address: \_\_\_\_\_

City/Province: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Email: \_\_\_\_\_ Floor / Booth #: \_\_\_\_\_

Description	Quantity	Booth Number	Cost	Total Cost
# of Primary Internet Connection			\$300.00 each	\$
# of Additional Connections			\$100.00 each	\$
Is connection for a P.O.S. Machine? Yes _____ No _____				
			Sub Total	\$
Internet Questions? Contact our IT Department at (204) 957-4518			Provincial Sales Tax (8%)	\$
			GST Reg. #R121426019 (5%)	\$
			<b>TOTAL</b>	\$

Please specify:   

CREDIT CARD NO: \_\_\_\_\_ EXPIRY DATE: \_\_\_\_\_

CARD HOLDER NAME: \_\_\_\_\_ CARDHOLDER SIGNATURE: \_\_\_\_\_